Scaling DevOps Services
Automate and streamline your DevOps initiative

Business challenge
A successful DevOps initiative should increase agility and scale across your IT organization, enabling faster, more reliable delivery of infrastructure and software. While many companies have achieved some level of DevOps success, the results are often limited to individual teams or processes. Few have managed to replicate and scale these results across the organization.

Puppet’s Scaling DevOps Services are grounded in our industry-leading State of DevOps research and extensive experience helping enterprises around the world adopt and scale DevOps practices. Our experts will help you develop a strategy that combines people, processes, and automation to deliver infrastructure and software faster, more reliably, and in a secure and sustainable manner.

Who will benefit?
Puppet’s Scaling DevOps Services are designed for organizations that:

- Need help building a DevOps practice from the ground up.
- Want to scale DevOps success across their IT organization.
- Want to develop a pragmatic DevOps strategy combining people, processes, and automation.

Customer benefits
- Develop an expert-guided strategy that balances people, processes, and automation
- Scale DevOps practices across your organization
- Evolve IT team maturity through the adoption of agile methodologies

Expected outcomes
- Improved infrastructure and software delivery practices
- Reduction of manual, automatable work
- Concrete action plan to guide strategy and investment

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What you can expect

Our experts collaborate with your team to understand your goals and leverage proven practices to build out a concrete action plan for improvement. We offer the following services:

- **DevOps Coaching.** Over the course of three months, a DevOps expert will work with your IT team to adopt agile principles that are aligned with your application delivery practices. They'll also help prioritize, plan, and identify focus areas for increasing and optimizing automation.

- **DevOps Evolutionary Assessment.** Work with a DevOps consultant to evaluate your organization’s current capabilities and DevOps maturity, identify key practices to get to the next stage of evolution, and highlight areas of success to be amplified across your organization.

- **Toil Reduction Assessment.** Toil is manual, automatable work that provides no enduring value and scales linearly with service growth. Reducing toil frees up bandwidth so your teams can focus on strategic goals and modernization projects. We'll assess and analyze sources of operational toil and their impact on the organization, and deliver a proposed roadmap for automating them away.

- **DevOps Integration Service.** Automating the DevOps toolchain often requires integrating systems and custom development, whether that be via data, infrastructure-as-code, or event-based automation workflows. A DevOps expert will help identify integration opportunities and build solutions in close collaboration with your team.

Request more information on a specific service or a customized package by filling out the form on our [Scaling DevOps Services](#) page.

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